

Claims Service



HCC Public Risk Claims Service Inc. processes all claims for HCC Public Risk. HCC Public Risk has a staff of experienced claims attorneys and claims professionals that specialize in the public entity insurance business.

HCC Public Risk Claims Service processes thousands of property damage and liability claims per year. Typically, claims are set up and assigned to a claims representative within one business day of receipt. Our goal is to investigate, analyze and resolve claims in a timely manner. Achieving fair and equitable settlements is also a top priority. Our state-of-the-art claims processing system, document management system and automated accounting system gives us the ability to expedite the claims handling process timely and accurately.

We ask insureds or their agents to complete a one page claim notice form that can be obtained from our web page. Agents or insureds will then send completed claims notice forms to us via email, fax or regular mail.

All incidents and claims should be reported timely to give us an opportunity to complete our investigation with the goal of protecting the insured's interest.

HCC Public Risk Appointed Counsel

Recognizing that superior claims handling must include excellent defense counsel, our panel attorneys specialize in municipal law. Panel attorneys have many years of experience in dealing with the myriad of complex issues facing municipal entities today.

Not all coverages or products may be available in all jurisdictions. The description of coverage in these pages is for information purposes only. Actual coverages will vary based on local law requirements and the terms and conditions of the policy issued. The information described herein does not amend, or otherwise affect, the terms and conditions of any insurance policy issued by HCC. In the event that a policy is inconsistent with the information described herein, the language of the policy will take precedence.

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